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Docket No.: MTV0015US

AF 2122  
\$

September 10, 2004

Mail Stop AF  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Re: Applicants: James J. Crow; Dennis L. Parker  
Assignee: Motive, Inc.  
Title: Self-Managing Software Agents With Introspection  
Serial No.: 09/542,274  
Examiner: Hoang Vu A. Nguyen  
Docket No.: MTV0015US Filed: April 4, 2000  
Group Art Unit: 2122

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate);
- (3) Response To Final Office Action and Request For Reconsideration Under 37 C.F.R. § 1.116 (10 pages).

The fee has been calculated as shown below:

**CLAIMS AS AMENDED**

	Claims Remaining <u>After Amendment</u>		Highest No. <u>Previously Paid For</u>	=	Present <u>Extra</u>	<u>Rate</u>	\$	Additional <u>Fee</u>
Total Claims	32	Minus	23	=	9	x \$ 18.00	\$	<u>162.00</u>
Independent Claims	3	Minus	3	=	0	x \$ 86.00	\$	<u>0.00</u>
<input type="checkbox"/> Fee for Request for Extension of Time							\$	<u>0.00</u>
<b><u>Total additional fee for this Amendment:</u></b>							\$	<u>162.00</u>
<input checked="" type="checkbox"/> Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.								
<input checked="" type="checkbox"/> Please charge our Deposit Account No. 502306 in the amount of							\$	<u>162.00</u>
<input checked="" type="checkbox"/> Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.								
<b>Total:</b>							\$	<u>162.00</u>

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop AF, COMMISSIONER FOR PATENTS, P. O. Box 1450, Alexandria, VA 22313-1450, on September 10, 2004.

\_\_\_\_\_  
Attorney for Applicant(s)      Date of Signature  
\_\_\_\_\_  
9/10/04

Respectfully submitted,

D'Ann Naylor Rifai  
Attorney for Applicants  
Reg. No. 47,026



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker  
 Assignee: Motive, Inc.  
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 P. O. BOX 1450  
 ALEXANDRIA, VA 22313-1450

**RESPONSE TO FINAL OFFICE ACTION AND**  
**REQUEST FOR RECONSIDERATION UNDER 37 C.F.R. § 1.116**

Dear Sir:

This paper is responsive to the Final Office Action dated June 10, 2004, having a shortened statutory period expiring on September 10, 2004. This Request for Reconsideration is submitted pursuant to a telephonic conference between Examiner and Applicants' representative on August 10, 2004. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks begin on page 8 of this paper.

09/16/2004 WADDELR1 00000031 502274  
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